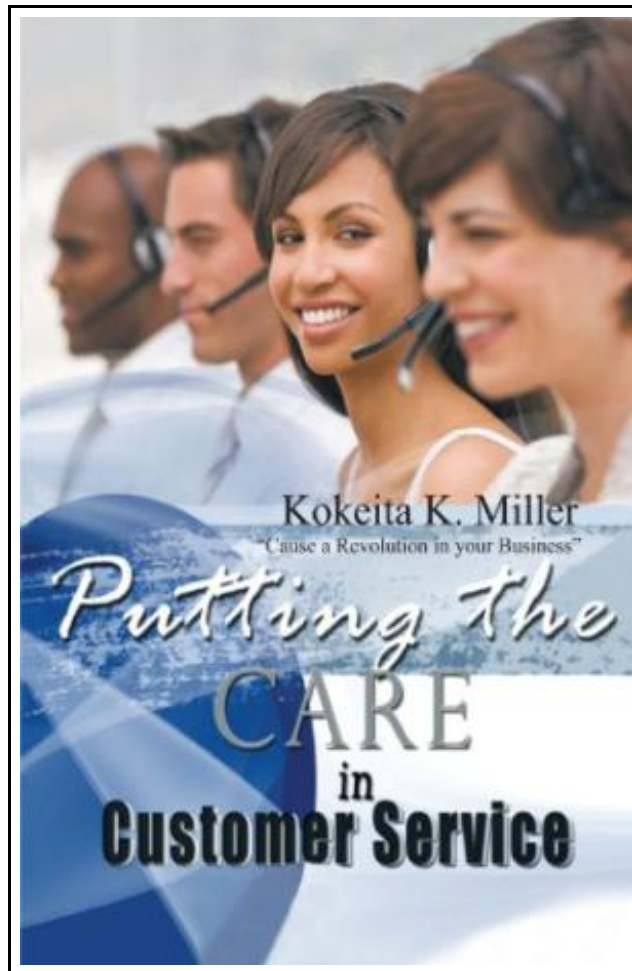


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PUTTING THE CARE IN CUSTOMER SERVICE: CAUSE A REVOLUTION IN YOUR BUSINESS (PAPERBACK)



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